

THE CALVERTON PRACTICE

PATIENTS PARTICIPATION GROUP (PPG)

MINUTES OF MEETING HELD ON 10TH DECEMBER 2018 IN THE NEW VILLAGE HALL

PRESENT: Audrey Booth, Nick Borrett, Jeff Burgoyne (Chair), Diane Frudd, Jackie Guyler, Bridget Hall (Practice Manager)

APOLOGIES: Chris Archer, Pat Bosworth, Margaret Briggs, Lynda Britchford, Edith Cox, Catherine Fewkes, Chris Jackson, Sue Kernahon, Viv Sadler.

There were no Declarations of Interest.

JB thanked the Calverton Parish Council Council for use of the Village Hall for the last three meetings.

JB also expressed thanks on behalf of the PPG and all patients for the excellent manner in which practice staff had carried out their duties during the building works.

1) Practice News

BH advised that work had started on the Treatment Room one week earlier than expected. The builders expected to complete scheduled works by 21st December but BH was conscious that this was the weekend before Xmas and, therefore, staff would not be available to help facilitate the move back to the newly refurbished area. NB advised that emergency contact numbers be obtained for telephone services, IT, electrical and all building services before the Christmas break-up.

BH said that 4 rooms on the 1st floor of the old building not included in the original plans would now be included (at extra cost) as it had been discovered that the wiring all needed to be replaced – this meant that building works were now expected to complete early March 2019.

Concerns have been expressed as to the efficiency of soundproofing of the new rooms and there were concerns as to the efficiency of the new entrance doors.

PPG members were asked if volunteers could spend observation time in early January 2019 once the front door was being used again.

There are to be large TV screens in both waiting rooms and a new signage system for all doors.

JB asked if large whiteboards could be provided in the waiting rooms for PPG announcements etc – this is to be investigated.

It is highly likely that the present EMIS computer system will be replaced by one running on SYSTEM ONE (although EMIS at present has 29000 users the majority of practices and secondary care units in Notts are on SYSTEM ONE).

NOTE:since the meeting the government has announced that this will happen in many areas but not made it clear that it will be government financed.

Dr Flemming is now on maternity leave(earlier than expected)

Dr Harris finished last Monday.

Registrar Dr Owen Hughes has now finished his time at Calverton.

Dr Charlotte Burton, GP Registrar,has joined Calverton as her original placement was unable to place her.

2)Patient Suevey

JB thanked all who had taken part in the recent survey which when fully analysed will have taken approx. 100 voluntary hours.Over 600 forms where collected but only 592 completed as some patients missed the second side.JB thanked Nick (plus his wife Caroline who is not a PPG member kindly assisted – thank you!))Diane and Margaret for working on the analysis.The interim results were discussed at length.

JB said the success of this project meant that it would be wise to review what was the best way of carrying out future ones in view of the number of hours involved.

3)NNE CCG PPG Forum

JB(Chair of the area PPG Forum)reported that Rachel Rees –Head of GP services had-given details to members of how more GPs were being persued to join our areas practices and leavers of secondary care such as paramedics were being encouraged to retrain and join primary care(GP)services.

4)Any other business

Concern was expressed for patients in the Whyburn Practice of Hucknall (12000 patients) where the GP partners have given notice to finish the PMS contract in 6 months time.Nottingham North & East CCG have assured patients that their interests will be protected.

Date of next meeting Thursday February 7th 2019.