

This month's newsletter focuses on some significant changes to our practice IT system which will be taking place in June. The background to this is that there are 2 main computer software systems used in General Practice nationally. We are on something called EMIS web, which is widely used in other parts of the country, but locally most practices in the Nottingham area use one called System One and within our locality group (NNE CCG) we are now the only practice not using this software. This causes problems with the push for more collaborative working between practices and also currently other members of the community team such as District Nurses and Health Visitors can't contribute potentially important information to our patient's record. It is therefore time to change and we now have a date for this in June. Needless to say this is a big undertaking and will cause some disruption during the week of the swap over. At present our **'go live' date is June 18th** and whilst we will have access to our current system for the week prior to this date, nothing added to the patient record in that week will be transferred over. In addition to patient records we will also be switching our patient appointment system and we anticipate that we may need to restrict advance booking as we approach the swap over dates. We are currently being advised to book for only 2 weeks after 18th June prior to change over but then back to normal after that date. Our current plan is also to offer an **'urgent problem on the day' only service for the 6 working days up to and including changeover day** and we will be probably doing 'double' repeat prescriptions for some time before and after this period. You will not need to do anything yourself but you may find that your medication is double the usual around that time. Finally we have been told that those patients who have taken up on-line access will need to obtain new registration details once the change has occurred. Needless to say a lot of work is going on behind the scenes and I hope you will bear with the team if some activities aren't quite as efficient as you are normally used to. Watch out for more information in next month's newsletter.

Next a big thank you to all of you who have commented favourably on our now finished building project. As previously stated there is a little bit of snagging to be done, some further refurbishment of our old existing building and we are done. We are delighted to have improved our facilities and capacity and also delighted not to be working with the sound of jack hammers in the back ground. Thanks particularly to Dr Sheena Lanyon who has taken on the project of the ground at the end of our new build. Trees have been planted and we hope to have that area looking significantly better very soon. A note too on parking by the surgery which we do have to restrict to practice staff only. There is now a single point of access to the surgery car park with barriers in place to facilitate this. We do still have one disabled space which is kept free for our patients with particularly restricted mobility, though there are other disabled spaces which can be used in the main precinct car park. I know many of you find the parking situation in the centre of Calverton particularly frustrating but obviously we do have to prioritise our own spaces for our staff to use.

Finally, a reminder to any of our patients impacted by Parkinson's disease. Parkinson's UK has a range of help and support available to anyone affected by Parkinson's whether you are newly diagnosed, have been living with Parkinson's for a while, or are a carer or family member that needs support. Their helpline is free, confidential and is run by specially trained staff to provide support to anyone affected by Parkinson's. Whether it's coming to terms with your diagnosis, understanding how to apply for benefits, or seeking emotional support, their team can help - ring 0808 800 0303 or email hello@parkinsons.org.uk

