

THE CALVERTON PRACTICE

PATIENTS PARTICIPATION GROUP (PPG)

Minutes of meeting held at the Surgery Tuesday 11/04/2017

Present: Audrey Booth (AB), Margaret Briggs (MB), Jeff Burgoyne Chair (JB), Enid Cox (EC), Jackie Guylar (JG)
Bridget Hall – Practice Manager (BH)

Jackie Guylar was welcomed as a new member.

Apologies: Chris Archer, Nick Borrett, Chris Jackson, Sue Kernahan, Pat Kingston, Kathy Yates.

There were no declarations of interest

1) JB explained that the meeting had been postponed for a week as he had been unwell. He again asked the members to decide on a Vice Chair who could take control and for someone to take minutes on a regular basis. His recommendation was that the group would benefit by replacing him as Chair with someone more mobile who could organise practical activities which would be of benefit to patients. Members were asked to consider the situations for the next meeting.

2) Minutes of the last meeting. JB apologised for spelling Nick Borretts name incorrectly and also for missing from the minutes a discussion concerning the proposals for GPs to limit the prescribing of medicines which were readily available over the counter at a vastly reduced cost to that which is charged to the NHS. An obvious example is the prescribing of paracetamol with a cost of approx. 20p to a customer but several pounds for the same amount to the NHS. The exception would be where a patient needed several hundred per month but is only allowed to purchase 2 packs of 16 at a time. This is a national problem which will be discussed further.

3) Practice news from Bridget Hall.

Building work is underway but has been interrupted as a foul drain was found under the area of the new consulting rooms. This had to be replaced in a hygienic manner. On BH Tuesday (yesterday) the computer systems and lift were not working when staff arrived because of builder damage to services and were not reinstated until lunchtime. GPs had to work until 8.30pm to bring the records up to date.

Dr Wights room in the entrance area should be ready for use in the next 2 days.

Building work and the possible sale of 34 Main Street were discussed.

Dr Brown has started her 12 months maternity leave and her replacement Dr Emma Flemming started 5 weekly sessions.

Dr Robinson has left and Dr Walters has started.

A 4th year medical student will receive work experience for the next month.

Staff training in Electronic Prescribing will start on 18th July.

Problems with Boots Pharmacy are still being reported.

4) Practice Survey

EC reported that it was partially complete and would hopefully be ready for the next meeting. It was agreed that the next one should be re-drafted and it was hoped that a CCG Group universal one could be used enabling all 20 practices in the area to use a compatible form.

5) NNE CCG PPG Representatives Group. JB – Chair of the group – had circulated notes from the last meeting mainly concerning the “General Practice 5 Year Plan” Next meeting will feature a talk and film taken in Ward B47 of Queens Hospital and given by an experienced carer who deals with dementia.

6) Village Get Together May 21st.

Dr Wight is organising the stand – MB offered her assistance. Any other volunteers would be welcome.

7) Any Other Business

AB spoke of the value of Red Cross training – it was agreed that one of the areas we could look at should be self-help and first aid for carers and young mothers.

The date of the next meeting in early June was not set – MB offered to circulate members to find the best regular day/date and the date will be fixed accordingly.